

DELFIERO SRL  
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Special Accessories

## General Terms and Conditions of Sale – E-SHOP DELFIERO

### Shipping Methods

All shipments are insured and delivered to your home by FedEx, UPS, or DPD.

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### Shipping Costs

1. Standard shipping costs start from €22.00, depending on the country of destination.

(1) For payments made via PayPal or Nexi (including credit cards, Google Pay, Apple Pay, etc.), shipping costs shall be increased by any collection fees applied by the payment service provider.

(1) **Note:** the amount of any such fees shall be clearly indicated in the shopping cart prior to order confirmation.

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### Terms of Payment

Payments can be made in advance by:

- Bank transfer
  - PayPal (offline)
  - Nexi XPay (credit card, PayPal, Google Pay, Apple Pay, etc.)
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### Returns and Refunds

- **Return:** Products may be returned within 15 days of purchase.
  - **Refund:** After receipt and inspection of the returned item(s), refunds will be processed using the same payment method originally used for the purchase.
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### Warranty

All products are covered by the statutory warranty and can be repaired by an authorized service center designated by the manufacturer.

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### Products Subject to Special Regulations

- To purchase badges and uniforms, you must have prefectural authorization pursuant to former Art. 28 of the Consolidated Law on Public Safety (T.U.L.P.S.), demonstrating your affiliation with the organization or armed security force for which the item is requested. This authorization allows us to record the purchase details in our certified public security register.
  - Knives, pepper spray, crossbows, and other potentially offensive items, even if freely available, may only be purchased by individuals over 18 years of age.
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### Personal Data Protection

We do not disclose your personal data to third-party sellers under any circumstances.

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### Disputes

For any disputes, the Court of Palermo shall have exclusive jurisdiction.

Palermo, 27 Marzo 2026

Delfiero s.r.l. Italy